



## City and County of Swansea

### Notice of Meeting

You are invited to attend a Meeting of the

## Scrutiny Performance Panel – Adult Services

**At:** Committee Room 3A - Guildhall, Swansea

**On:** Tuesday, 17 July 2018

**Time:** 4.00 pm

**Convenor:** Councillor Peter Black

**Membership:**

Councillors: V M Evans, J A Hale, C A Holley, P R Hood-Williams, Y V Jardine, P K Jones, S M Jones, J W Jones, E T Kirchner, H M Morris and G J Tanner

Co-opted Members: T Beddow and K Guntrip

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### Agenda

Page No.

- 1 **Apologies for Absence.**
- 2 **Disclosures of Personal and Prejudicial Interests.**  
<http://www.swansea.gov.uk/disclosuresofinterests>
- 3 **To confirm Co-opted Members of the Panel**
- 4 **(4.05pm) Notes of meeting 19 June 2018** 1 - 3  
To receive the notes of the previous meeting and agree as an accurate record.
- 5 **(4.10pm) Public Question Time**  
Questions must relate to matters on the Agenda and will be dealt with in a 10 minutes period.
- 6 **(4.20pm) Update on Local Area Coordination - Presentation**  
*Alex Williams, Head of Adult Services*  
*Jon Franklin, LAC Implementation Manager*  
*Amy Hawkins, Adult Prosperity and Wellbeing Manager, Poverty and Prevention*
- 7 **(5.20pm) Work Programme Timetable 2018/19** 4 - 5
- 8 **(5.25pm) Letters** 6 - 9

a) Response from Cabinet Member (16 May 2018 meeting)

**Next Meeting:** Tuesday, 21 August 2018 at 1.00 pm



**Huw Evans**  
**Head of Democratic Services**  
**Tuesday, 10 July 2018**  
**Contact: Liz Jordan 01792 637314**

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City and County of Swansea

## Notes of the **Scrutiny Performance Panel – Adult Services**

Committee Room 5 - Guildhall, Swansea

Tuesday, 19 June 2018 at 3.30 pm

**Present:** Councillor P M Black (Chair) Presided

**Councillor(s)**  
C A Holley  
J W Jones

**Councillor(s)**  
P R Hood-Williams

**Councillor(s)**  
S M Jones

**Co-opted Member(s)**  
T Beddow

**Officer(s)**  
Mark Campisi  
Liz Jordan  
Deborah Reed  
Alex Williams

Principal Officer, Mental Health and Learning Disabilities  
Scrutiny Officer  
Principal Officer, Resources  
Head of Adult Services

**Apologies for Absence**  
Councillor(s): G J Tanner

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### 1 **Disclosure of Personal and Prejudicial Interests.**

Disclosures of interest – Chris Holley

### 2 **To confirm Convener of the Panel**

Peter Black was confirmed as Convener of the Panel

### 3 **Notes of meeting on 16 May 2018**

The Panel agreed the notes as an accurate record of the meeting.

### 4 **Public Question Time**

No members of the public were present at the meeting.

### 5 **Community Mental Health Team (Swansea Central) Inspection Report and Improvement Plan**

Alex Williams, Head of Adult Services introduced the report. Mark Campisi and Deborah Reed also attended for this item and answered questions.

Discussion points:

- Overall the outcome from the inspection was good and positive.
- The report appears more like an audit than an inspection.
- Following on from the inspection Care Inspectorate Wales came up with the improvement plan.
- CIW and Health Inspectorate Wales have followed up since the inspection.
- It is not clear what CIW and Health Inspectorate Wales were looking to achieve / what the aim of the inspection was.
- The Panel picked up on 3 improvements that were needed following the inspection and received an update on progress from officers – the recording of offers of advocacy; third sector input to support prevention and recovery and recording of staff appraisals and training needs.

Actions:

- Original inspection briefing to be sent to Panel members for information.

## **6 Review of the year 2017/18**

Panel members reviewed their year on the Adult Services Panel and completed 4 questions:

### 1. What has gone well?

- The role of the Panel has improved – it is more focussed and involved
- There is a much more constructive relationship between officers and the Panel
- Pre-decision scrutiny has worked well. It has allowed the Panel to ask difficult questions
- The Panel has a much better understanding of how the budget is drawn up and the constraints.
- Looking at commissioning reviews. This has been a success as able to make recommendations to Cabinet.

### 2. What has not gone so well?

- Updates on Local Area Coordination – Panel failed to understand where we are at. Performance indicators on this are still a work in progress and this is an issue.
- Panel hasn't fully got to grips with what Western Bay is about and what they are doing.
- The role of public questions. This is tricky for officers to deal with at the meeting. Need to be clear about the expectations. Panel doesn't think this is the best way to engage the public. The Panel needs to think about other ways to engage the public.

3. Has the Panels work programme been focussed on the right things?

- Spent last year focussing on the improvement programme. This year the agenda focusses on particular issues. Be worthwhile adding an item on the improvement plan to the work programme towards the end of this year.
- The Panel feels that scrutiny is under resourced.

4. What have we learned that will help us with future Adult Services scrutiny?

- The Panel has learnt a great deal from the commissioning reviews
- The Panel has learnt where social services is moving in terms of the budgetary process.

## **7 Work Programme Timetable 2018/19**

The Panel considered the work programme.

Actions:

- Update on Improvement Plan to be added to the Work Programme later in the year.
- Invitation to be sent to non executive councillors seeking interest in becoming a member of the Adult Services Panel.

## **8 Letters**

Letters received and considered by the Panel.

## **9 For information item**

The Panel noted the Terms of Reference.

The meeting ended at 4.45 pm

## ADULT SERVICES SCRUTINY PERFORMANCE PANEL WORK PROGRAMME 2018/19

Meeting Date	Items to be discussed
<b>Meeting 1</b> Tuesday 19 June 2018  <b>3.30pm</b>	<b>Community Mental Health Team (Swansea Central)            Inspection Report and Improvement Plan</b>  <b>Review of the year 2017/18</b>
<b>Meeting 2</b> Tuesday 17 July 2018  4.00pm	<b>Presentation - Update on Local Area Coordination (LAC)</b> <i>Alex Williams, Head of Adult Services plus a Local Area            Coordinator</i>
<b>Meeting 3</b> Tuesday 21 August 2018  1.00pm	<b>Performance Monitoring</b>
<b>Additional meeting</b> Monday 17 September 2018  3.00pm	<b>Pre decision scrutiny on Outcomes of Residential Care            and Day Services for Older People Consultation</b>
<b>Meeting 4</b> Tuesday 25 September 2018  4.00pm	<b>Overview of Supporting People</b> <i>Alex Williams, Head of Adult Services</i>  <b>Overview of Western Bay Programme (to include            information on: Safeguarding, Intermediate Care,            Procurement, Substance Misuse)</b> <i>Kelly Gillings, Programme Manager</i>
<b>Meeting 5</b> Tuesday 23 October 2018  3.30pm	<b>Update on how Council's policy commitments translate            to Adult Services</b> <i>Mark Child, Cabinet Member for Health &amp; Wellbeing</i>  <b>Deprivation of Liberty Safeguards (DoLS)</b>
<b>Meeting 6</b> Tuesday 20 November 2018  3.30pm	<b>Performance Monitoring</b>
<b>Meeting 7</b> Tuesday 11 December 2018  4.00pm	<b>Update on Social Work Practice Framework            (presentation)</b> <i>Alex Williams, Head of Adult Services</i>

<b>Meeting 8</b> Tuesday 15 January 2019  3.30pm	
<b>Additional meeting</b> ? February 2019	<b>Draft budget proposals for Adult Services</b>
<b>Meeting 9</b> Tuesday 19 February 2019  3.30pm	<b>Performance Monitoring</b>  <b>Adult Services Complaints Annual Report 2017-18</b> <i>Corporate Complaints Manager</i>
<b>Meeting 10</b> Tuesday 19 March 2019  3.30pm	<b>Update on Commissioning Review - Domiciliary Care and Procurement</b>  <b>Safeguarding Arrangements update</b>
<b>Meeting 11</b> Tuesday 16 April 2019  3.30pm	<b>Update on Adult Services Improvement Plan</b> <i>Alex Williams, Head of Adult Services</i>
<b>Meeting 12</b> ? May 2019	<b>End of year review</b>

Future Work Programme items:

- Review of Community Alarms pre decision scrutiny (date to be arranged)
- Issues around Continuing Health Care - ABMU to be invited to attend (date to be arranged later in the year)

# Agenda Item 8



**Cabinet Office**  
The Guildhall,  
Swansea, SA1 4PE  
[www.swansea.gov.uk](http://www.swansea.gov.uk)

Councillor Peter Black  
Convener, Adult Services Scrutiny Panel

*Please ask for:* Councillor Mark Child  
*Direct Line:* 01792 63 7441  
*E-Mail:* [cllr.mark.child@swansea.gov.uk](mailto:cllr.mark.child@swansea.gov.uk)  
*Our Ref:* MC/HS  
*Your Ref:* ref  
*Date:* 15 June 2018

## BY EMAIL

Dear Councillor Black

Thank you for your letter dated 7 June in respect of the Adult Services Scrutiny Performance Panel that took place on 16 May 2018.

In response to the specific points raised that require a response, I can respond as follows.

In relation to the Delayed Transfer of Care figures and the elevated levels for Gorseinon Hospital, as outlined in the meeting, the Head of Adult Services is looking into this issue to understand the reasons for the increase in delays recorded. It is unclear at this stage the reason behind this, so work is ongoing to identify the root cause. It is likely to be as a combination of differences in recording practice at Gorseinon Hospital compared to other ABM sites as well as the fact that the social work function for Gorseinon has recently transferred from the core hospital social work team to the North Hub. The Head of Adult Services will be investigating the issue to ensure that this situation does not become a trend and that delays recorded in Gorseinon are in line with what we would expect for the number of beds on the site.

With respect to annual reviews of allocated clients, please find attached a breakdown of the length of time since the last review per team. Please note that this information is presented with the caveat that the information provided for the Hospital Social Work Team is not a true picture of the current position. Due to the way that reviews are recorded in the Paris system, they are recorded against the last team to have had contact with the client. Therefore, some cases are allocated against the hospital social work team, although in reality responsibility for review falls with other teams as the hospital social work team only supports people during their hospital stay and their discharge home. This is an issue that is currently being explored to ensure that those cases are going forward listed against the correct team.





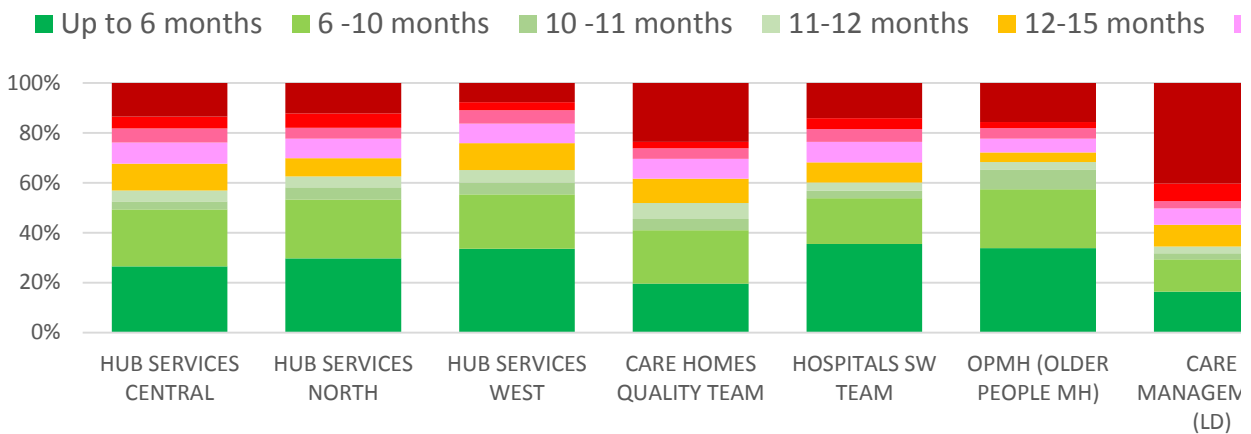
Yours faithfully

A handwritten signature in black ink, appearing to read 'M Child', written in a cursive style.

**Councillor Mark Child**  
**CABINET MEMBER FOR CARE, HEALTH & AGEING WELL**

Most recent Assessment Carried out by Team	HUB SERVICES CENTRAL	HUB SERVICES NORTH	HUB SERVICES WEST	CARE HOMES QUALITY	HOSPITALS SW TEAM	OPMH (OLDER PEOPLE MH)
Up to 6 months	176	287	218	107	174	80
6 -10 months	152	229	142	117	90	56
10 -11 months	21	46	31	25	15	19
11-12 months	29	43	32	35	16	7
12-15 months	72	70	70	53	40	9
15-18 months	56	76	51	44	40	13
18-21 months	38	42	35	23	25	10
21-24 months	31	56	21	14	22	6
Over 2 years	90	118	50	129	69	37
<b>Total</b>	<b>665</b>	<b>967</b>	<b>650</b>	<b>547</b>	<b>491</b>	<b>237</b>

How long since the most recent assessment / review for



CARE MANAGEMENT (LD)	TRANSITION (LD)	CMHT 1 (MH)	CMHT 2 (MH)	CMHT 3 (MH)	All Teams
119	26	89	153	163	1,592
94	26	81	138	171	1,296
17	4	18	44	50	290
20	5	15	45	40	287
63	14	42	49	64	546
47	15	2	8	40	392
22	2	3	1	11	212
51	7		2	5	215
292	23			13	821
<b>725</b>	<b>122</b>	<b>250</b>	<b>440</b>	<b>557</b>	<b>5,651</b>

or each person who is a Paris client?

■ 15-18 months ■ 18-21 months ■ 21-24 months ■ Over 2 years

